

**Appendix C. Usability Report Summary**

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Course: ISLT 7370

URL of the Site Tested: <http://bengal.missouri.edu/~jty6w7/7370/finaldraft/home.htm>**Summary of Users and Usability Tests**

		Participant 1	Participant 2	Participant 3
User Profile	Age / Gender	Anonymous	Anonymous	14 / Male
	Internet Experience	Expert	Expert	Average
	Profession	Anonymous	Anonymous	Student
	Email	Anonymous	Anonymous	None
Test Context	Usability Test Method	Peer Review	Peer Review	Observation
	Date of Test	4/25/2008	4/25/2008	4/29/2008
	Platform / Browser	Windows/ IE7, Firefox 2	Firefox 2	Windows/ IE7

\* Since the peer review activity was anonymous, you don't need to provide user profile for two participants who served as your expert reviewers.

**Summary of Observation**

	Task 1	Task 2	Task 3
Description of the task	Open Test Chapter 15 Test Review	Find Current Day's Assignment	Select and play a Keyboarding game
Time spent to complete the task	Approx. 45 seconds	Approx. 10 seconds	Approx. 10 seconds
Errors or problems identified by a user	Was hard to locate as the item is not as clearly labeled as it was on the old site	None	None
Overall user comments	Had to ask where the test review was located	The new site is "really cool"	No problem finding Keyboarding games

**Major Findings and Recommendations**

<b>Major Findings or Issues</b>	<b>By Whom (Participants)</b>	<b>Decision for the Findings or Issues?</b> <ul style="list-style-type: none"> <li>▪ <b>Option 1:</b> Modify? → Identify Solution</li> <li>▪ <b>Option 2:</b> Keep It As It Is? → Provide Rationale</li> </ul>
Broken links	Participant 1 Participant 2	Links were repaired.
Link color	Participant 1	Slight modification – while I did not change my link color (which IS different from my main text despite what was stated in my peer review), I did change the color of my <h3> tag so that it is different from the links. This should help differentiate the links from the headings.
Image hover effect – on the main page, the computer image does not restore on mouseout.	Participant 2	Keep as it is – this was how I was intended the effect to work. My thinking was that the computer gets “switched on” when the mouse hovers over it. I feel the effect works well like it is.

**Reflection on Your Experience in Doing the Usability Test**

Well, my usability test was interesting because the student I was observing was already very familiar with the content of my site. Only the layout was different. However, the response to the site was positive not only from this particular student, but from my students in general.

The peer observation was somewhat helpful, though I didn't like being marked down by participant 2 for something that was working as I intended. Overall, though, I was pleased with my results.